

Chronicle

NEWS AND INFORMATION FROM THE COLLEGE OF PSYCHOLOGISTS

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Report from the Chair

The Board of Directors at the College of Psychologists of British Columbia accepted the resignation of Justin O'Mahony as Director. Dr. O'Mahony reported that the time demand as an active Board member and his professional commitments prohibited him from continuing the role he played as a member of the Board. We would like to express our thanks and appreciation for his endeavours on behalf of the College. The remainder of his term has been filled by Dr. Michael Elterman, who was the runner-up in the 2001 Board election. Dr. Elterman will be completing the remainder of the term, which is until the end of the year. (See document entitled **Call for Nominations**.) Dr. Elterman has agreed to Chair the Patient Relations Committee and has been a valuable asset to the discussions and decision making at the Board table.

The Board is addressing issues with the Minister of Health Planning regarding recommended changes to the **Health Professions Act**. Issues regarding the status of consent agreements and their confidentiality are among those being addressed. Please see the urgent notice in this issue of the *Chronicle* and the enclosed copy of my letter to registrants.

We maintain our active involvement in Canadian psychology through our Registrar's involvement with the Canadian Register of Health Service Providers in Psychology and the Council for Provincial Associations of Psychologists regarding matters related to the regulation of psychology across Canada.

Both the registration and complaint investigation procedures have moved to a point where matters flow fairly well without the extensive backlog which has been a good part of this College's historical legacy. As has been outlined in previous Registrar's Reports, the extensive backlog of cases has been directly addressed.

Where complainants have not been satisfied with the conclusions of the Inquiry Committee, they have the right of appeal to the Board, and that process also has been reasonably up to date. It is no surprise that members of the public, having brought forth complaints about registrants, are not always happy with the outcome of the process of review. Some members of the public have chosen to make complaints to

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Also included in this mailout:

- Call for Nominations
- Movement between Registration Categories Policy
- Questions and answers re: Protection of Privacy in the Private Sector
- Letter to all Registrants (copy previously mailed)

New Hearing/Board Room

The College has been fortunate in being able to obtain new space for a Hearing/Board Room immediately adjacent to our present offices. The requirements under the Health Professions Act to include one-third public membership on the Board and all committees has made the College's old Board Room too small to accommodate the current members of the Board and committees and this number will grow as the full complement of public members is added to them.

The College has designed this as multi-purpose space so that in addition to College meetings it can also be utilized as rental space for conducting hearings or for meetings held by other professional regulatory bodies, etc.



College of Psychologists
of British Columbia

BOARD MEMBERS

Robert L. Colby, Chair
Michael Elterman
Emily Goetz
Henry Harder
Barbara Passmore
Derek Swain
Larry Waterman, Vice Chair

Report from the Registrar

The paragraphs below summarize College activities and processes in the areas of complaints, the physical College office, practice advisories, the issue of release of raw test data, and a summary of meetings and consultations recently held.

Complaints

The new complaint process is nearing its second complete year and changes to the application process are now in place. The College has received much positive feedback on these changes, some of which were necessitated by changes in legislation and others of which were seen to be necessary and desirable on their own merit. In particular, feedback on the new Code of Conduct and changes to the oral examination have been overwhelmingly positive.

Physical Changes

The College has undergone some “physical” changes as well. Office space proximate to the College office became available and the Board decided to take over this space and relinquish the current Board room. With the requirement for three public members on the board and standing committees, the current board room became very crowded. The College now has a large board room for meetings and hearings, along with a smaller boardroom, breakout rooms and a small waiting area. It is anticipated that the additional rental cost to the College will be reduced through savings to the College on outside rentals.

Registrants have continued to ask questions about changes made over a year ago to the existing College office with regard to the designation of a separate waiting area and reception counter and controlled entry into the College offices. Visitors to the College now present themselves at the reception counter, rather than walking through into the inner offices of the Registrar and staff. The nature of many of the complaints dealt with on a daily basis by staff, the highly confidential nature of much of our work, and the frequency of interruptions from individuals soliciting business combined to make these changes necessary. One of the most frequent complaints to the College has

to do with complainants’ strongly held perception that a registrant is responsible for court decisions removing custody or access rights, or agency decisions to deny compensation or services. Many of these individuals are very angry and a number of them have expressed this anger to staff in a manner that has highlighted staff safety concerns. Both staff safety and staff efficiency have increased with the controlled access reception area.

Practice Advisories

To date the College has issued two practice advisories:

Practice Advisory #1

Billing for services that are psychological in nature but rendered by a non-registrant

Practice Advisory #2

Contact with Board Members by Registrants or Applicants who are Involved in a Current Complaint Process or Registration Issue

These can be downloaded from the College Website if you need extra copies.

Practice Advisories under development include: advisories with regard to aspects of child custody and access assessments and the need for legible clinical records.

For your information, the Board has adopted the following principles for the development of Practice Advisories:

1. The Advisory identifies the relevant public protection issue, professional practice issue, problem or context;
2. The Advisory specifically identifies those elements of practice or professional conduct that are to be regulated;
3. The Advisory is not inconsistent with the *Health Professions Act* or Bylaws;
4. The Advisory is not duplicative of any provision in the *Health Professions Act* or Bylaws;
5. The Advisory identifies specific and objective performance measures or standards;
6. The Advisory does not contain

ambiguous or subjective descriptors for use in assessing conduct or stating requirements or describing standards;

7. The Advisory does not contain standards or conditions or requirements that the College does not intend to enforce;
8. The Advisory is consistent with College policies and standards that relate in any way to the Advisory;
9. The Advisory does not seek to regulate matters which cannot be objectively measured or independently verified;
10. The Advisory reflects what would be generally accepted as normative by the majority of the profession.

A copy of the Supreme Court of British Columbia decision (Eng v. College of Physical Therapists) which confirms the legal status of Practice Advisories may be found at <http://www.courts.gov.bc.ca/jdb-txt/sc/00/05/s00-0538.htm>

Release of Raw Test Data

Privacy legislation across the country challenges traditional notions of test security and ethical considerations. Psychologists are often requested by court order to provide raw test scores and data to individuals other than registered psychologists. Some valuable resources on this issue are:

1. The College of Psychologists Code of Conduct, sections 6.12, 11 (entire section), 18.1 and 18.6.
2. Koocher, G.P., Keith-Spiegel, P. (1998) Ethics in Psychology: Professional Standards and Cases.

Below is a quote from Koocher and Keith-Spiegel (1998): “If asked to provide raw test data to the court, the psychologist should explore the rationale for not doing so to lawyers and the court. Some experts (e.g. Shapiro, 1991) argue that one should release raw test data only to another qualified individual” (p. 165). Other suggestions include providing summary descriptive information as an intermediate step.

Two relatively recent court decisions are also informative. The full copy of recent decisions may be found at: <http://>

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From the Registrar continued from page 2

[./www.courts.gov.bc.ca](http://www.courts.gov.bc.ca). These cases are summarized for your convenience below. This is not legal advice but a descriptive summary only.

Master Horn (Supreme Court of BC)

<http://www.courts.gov.bc.ca/jdb%2Dtxt/sc/99/03/s99%2D0388.txt>

A psychologist objected to release of raw test data except to another clinical neuropsychologist. The Court ordered that the raw test data be delivered to the lawyer for the client who then would deliver them to the lawyer for the defendant who was permitted to share the data within the legal firm and any adjuster instructing counsel for the defendant. The Court further ordered that the raw test data be delivered to the solicitor for the plaintiff who should then immediately provide those to the solicitor for the third party. The Court also ordered that the raw test data not be copied or disclosed or discussed other than with members of the firm of solicitors representing the third party and any adjuster who was instructing counsel for the third party. The Court further ordered that the raw test data may be disclosed to and discussed with any other person who, in the opinion of the psychologist, was competent to use the data or, if there was a dispute as to whether any such

person was competent, the data may be disclosed to the College of Psychologists of British Columbia who shall determine whether such person is competent.

Master Powers(Supreme Court of BC)

Victoria Registry No. 940768

The Court ordered all clinical records including neuropsychological test data to be provided to the plaintiff's lawyer in the form of certified copies. The psychologist was to invoice the defendant's lawyer the cost of copying. Within 10 days of receiving the copies, the client was to give the defendant's lawyer a list of all documents with a short description of each, including which documents the client did not want disclosed to the defendant plus the rationale for same, as well as copies of the documents where there was no objection to disclose. The originals of the documents where there was no objection would be available for review by the defendant's lawyer. All documents and copies would be returned to the psychologist. Clinical records included neuropsychological test data and records, in the possession or under the control of the psychologist concerning the plaintiff including any and all medical reports, consultation reports, notes, records, assessments and test results.

Consultation Meetings

A number of meetings have been held throughout the year as the College works to implement the many changes in registration. Meetings have been held with representatives of various programs at SFU and UBC to review specific areas of concern with regard to new policies and procedures. In May, there was a productive meeting held for members of all College committees and Board members to facilitate communication between committees. Major issues discussed include the process for approval of practice advisories, continuing education issues, custody and access assessments and the need for registrants to carry liability insurance. There are also discussions beginning with the BC Association of School Psychologists regarding potential registration issues for school psychologists. A major impetus for the latter is the recommendation of the Health Professions Council to remove the exemptions.

Please pay special attention to the reports from the various committees and other contents in this **Chronicle**. These reports outline proposed and enacted changes to legislation and College policies that impact on your practice.

Andrea Kowaz, R.Psych.

Report from the Chair continued from page 1

the government regulatory agency, that being the Ombudsman's Office. This has happened in a small number of old files which were unresolved over an extended period. Representatives of the Board met with the Ombudsman (last year) and the entirety of the Board met with the Ombudsman and representatives of his office this year to address concerns that the Ombudsman has raised. Some of these are concerns which were raised due to the length of time it had taken to process cases in the past. We have made our position clear to the Ombudsman's Office, through presentation of detailed information of the current procedures and process for clearing up a vast backlog. We have presented that we

are moving with due consideration through our current complaints. There still remains a tremendous workload on complaint issues being managed by the staff. However, the concerns that have been raised by the Ombudsman's Office about the functioning of the College of Psychologists of British Columbia, reflect matters which have long since been resolved. (They don't agree with this statement.)

The College of Psychologists of British Columbia, acting on behalf of the public interest, has taken seriously its responsibilities to protect the public in a timely, proficient, professional and responsible manner. We have taken

issue with the Ombudsman's Office bringing the complaint management style of previous Boards to bear upon current College functioning. The Board recognizes that the Ombudsman Office has the responsibility to respond to legitimate complaints raised by members of the public who feel their files have been dismissed or handled inappropriately. These are matters that remain in review between the Ombudsman's Office and the College of Psychologists of British Columbia.

*Robert Colby, R.Psych.
Chair*

Legislation Committee Update

Consent to Health Care

Registrants should be aware of the four laws in BC that came into effect on February 28, 2000. These laws are all focused on ensuring that rights and wishes of the individual will be respected, even if the individual is unable to make his or her own decisions. The new laws include:

1. The Representation Agreement Act;
2. The Health Care (Consent) and Care Facility (Admission) Act February 28, 2000;
3. The Adult Guardianship Act; and
4. The Public Guardian and Trustee Act.

More information can be found on the Ministry of Health Services Website: <http://www.gov.bc.ca/healthservices>.

Motor Vehicle Act

The College participated in a recent meeting with the Superintendent of Motor Vehicles to review some proposed changes (below) to the Motor Vehicle Act, along with the optometrists and the physicians. The main issue of discussion was that of mandatory reporting. Issues surrounding boundaries of professional expertise were also addressed. The proposed changes are outlined below.

SECTION 230 OF THE MOTOR VEHICLE ACT CURRENT	SECTION 230 OF THE MOTOR VEHICLE ACT UNPROCLAIMED
<p>Report of psychologist, optometrist and medical practitioner 230</p> <p>Every legally qualified and registered psychologist, optometrist and medical practitioner must report to the superintendent the name, address and medical condition of a patient 16 years of age or over who</p> <p>(a) in the opinion of the psychologist, optometrist or medical practitioner has a medical condition that makes it dangerous to the patient or to the public for the patient to drive a motor vehicle, and</p> <p>(b) continues to drive a motor vehicle after being warned of the danger by the psychologist, optometrist or medical practitioner.</p>	<p>Report of psychologist, optometrist and medical practitioner 230</p> <ol style="list-style-type: none"> 1. Every person who is a medical practitioner, registered psychologist under the Psychologists Act or registered optometrist under the Optometrists Act and who is aware that any of his or her patients, 16 years of age or over, has a medical condition that makes it dangerous to the patient or to the public for the patient to drive a motor vehicle must report to the superintendent the patient's name, address and medical condition. 2. A person must not disclose or be compelled to disclose a report or the contents of a report under this section, except to prove compliance with subsection (1) or for the purposes of carrying out the duties and exercising powers and functions of the superintendent. 3. No action lies, for damages or otherwise, against a person as a result of the person reporting under subsection (1) to the superintendent the medical condition of a patient. 4. Despite subsection (2), if a person who reports under subsection (1) consents and the patient who is the subject of the report requests a copy of the report or of information contained in it, the superintendent must provide the copy or the information to the patient.

Freedom of Information and Protection of Privacy Act

Please read the enclosed document "Protecting Privacy in the Private Sector". The upcoming changes may have a potentially significant impact on your practice in that private practitioners will be accountable for providing access to personal information in a manner parallel to the current obligation on public bodies, such as the College.

Exclusion Endorsement

Earlier this year the Board had a discussion with Alan Moyes, Executive Director, Professional Regulation, Ministry of Health Planning with regard to issues of the potential regulation of counselling and the issue of the exemptions. He said that the regulation of counselling remained under consideration and that at some future point, a draft regulation would be circulated. He did

not know when this would happen and emphasized that the legislative agenda of the government was very full. With regard to the issues of exemptions, he said that he had not directly discussed the issue with the Minister but was unaware of a reason why she would not support the recommendations of the Health Professions Council to remove the exemptions.

Derek Swain, R. Psych.
Chair

URGENT NOTICE

At the close of the business day on July 31, 2002 the College was notified of proposals to Amend the Health Professions Act put forward by the Minister of Health Planning. We were further informed that a deadline of September 16, 2002 had been established for submitting feedback.

The College has several major concerns. In addition to concerns about the timing of the distribution of this notice and the short response period allowed, if the changes proposed are accepted, the impact for the profession of psychology will be of major proportions. **Among the proposed changes are a dramatic increase to the powers of the Minister, dramatic changes to the functioning of the Quality Assurance process and Quality Assurance Committee, requirement to provide complainants with complete copies of Letters of Undertaking, to name a few.**

The proposed changes will also bring the Physicians, Nurses and Dentists under the *Health Professions Act*. Links to the documents outlining the changes are below. Submissions received prior to September 9, 2002 will be reviewed by the Board for inclusion into the College's submission to government. Submissions received after that date will be reviewed by the Board for any subsequent College response.

Below are the links to the relevant documents:

Document Describing the Changes: * Proposals to Amend the Health Professions Act: Improving Governance and Accountability –
http://www.healthplanning.gov.bc.ca/leg/pdfs/hpa_withsig.pdf

Unofficial, redline consolidation of the Health Professions Act which incorporates the proposed changes: * Health Professions Act (redline consolidation) –
http://www.healthplanning.gov.bc.ca/leg/pdfs/hpa_unofficial.pdf

The current Act is at the following link: * Health Professions Act –
http://www.qp.gov.bc.ca/statreg/stat/H/96183_01.htm

Quality Assurance Committee

Consistent with its working mandate "to generate ideas, and policy and program recommendations for consideration by the Board for the purpose of enhancing the quality of practice and promoting high standards of practice among registrants, in accordance with the Health Professions Act", the committee has devoted itself to some innovative projects including development of a "document library". This library is intended to provide boilerplate and "sample" forms for download by registrants. The guiding principles for form development regarding consent forms include: brevity; intended for private practice; that forms do not replace the responsibility for registrants to discuss informed consent with their clients and to use professional judgment as to how to present the informed consent form in the context of the professional relationship; that forms are consistent with the Code of Conduct and that its presentation is user friendly. Committee members are hard at work developing these template forms for upload to the website. It is anticipated that the forms will be ready to the late Fall.

*Emily Goetz, R. Psych.
Chair*

Inquiry Committee Report

The Inquiry Committee remains very focussed on the investigation and review of complaints. To date a total of 36 complaints have been received this year. The Committee is dealing with a total of 90 open files, in addition to negotiating letters of undertaking, and following up

*Larry Waterman, R. Psych.
Chair*

with individuals who have restrictions or limitations on their practice by decision of the Inquiry Committee. Through the skillful legal guidance of College Counsel, we have so far avoided two hearings which were anticipated at the beginning of the year.

*Barbara Passmore
Co-Chair*

GST Questions We are informed that members of CRHSPP are eligible to benefit from a free service with regard to questions about GST billing. If you are a member, please contact CRHSPP for more information. Registrants who have GST questions but are not members of CRHSPP should contact their accountant for more information. Information about GST is also available on the Canada Customs and Revenue Agency Website: <http://www.ccr-aadrc.gc.ca>

Notice to Registrants Regarding Proposed Changes to the Bylaws:

Subsequent to discussions at the CPAP meetings in January and June of this year, it was clarified that the provisions of the Mutual Recognition Agreement that recognizes eligibility for fast-tracking an individual who has five continuous years of practice in a signatory jurisdiction are not time limited. Therefore the College will be requesting that the government approve the following change to the Bylaws: deletion of S. 45(4).

Report from the Registration Committee

Below please find a summary of important registration and registration renewal issues. Included is a summary of recent decisions of the Registration Committee impacting on registrants and applicants. Please read these materials carefully. **Please pay special attention to the deadline for registration renewal: January 1, 2003. As you know, the Health Professions Act stipulates that the registration of individuals who have not paid their fees in full by the required date must be cancelled.**

Application Process

For those of you who work with students or applicants you will be aware of the changes to the application/registration process. The registration flow chart was included in last year's Annual Report, and is also available with the registration criteria on our website. Generally, there is an interactive and detailed review of application files and the Registration Committee has developed a procedure to expedite review of applicants who have completed APA/CPA accredited programs and/or internships.

For clarification, applicants who received their education at American institutions need to have graduated from a "regionally accredited" institution in order to meet registration criteria. This is not the same as approved, state approved, or other terms.

Examinations

Exams are scheduled more to the benefit of applicants than in the past. The EPPP is now computerized and can be taken when the applicant is ready once the file has been accepted, written jurisprudence examinations are scheduled monthly, and oral examinations are scheduled throughout the year as applicants are ready. Written jurisprudence exams are now being administered for regular and reciprocal applicants and initial feedback has been positive.

Thank you to those who responded to our request for registrants interested in becoming oral examiners. We continue to view the oral examination as an important part of the registration

process and a vetting procedure for oral examiners has been passed by the Registration Committee. Requirements include registration for a minimum of two years with no current limitations or restrictions on practice. Oral examiners are appointed for two year terms to a maximum of six years.

Limited Register Issues

Please see the included policy on movement between registration categories (i.e., if you want to return to the Full Register after being on the Limited Register, or vice versa). Please note that your Criminal Record Check takes some time to complete and review, so allow 30 days for processing your application to move to a different category before you plan to resume active practice. This information is also available on the College Website.

Some decisions made by the Registration Committee regarding the Limited Register are as follows:

1. If a registrant is working, he/she cannot choose to be on the Limited Register by virtue of the specific nature of his or her employment. That is, if you are employed, you cannot consider yourself "non-practising".
2. Placement on the Limited Register by virtue of signing Declaration B is exclusively for registrants who are temporarily not working for reason of medical concerns, parental leave, sabbatical, or are out-of-province.

These policies were approved by the Registration Committee in March of this year.

Out-of-Province Issues

Some things to consider if you are moving out of the province, or are considering providing psychological services in another jurisdiction (including going to court to speak to a report you completed in BC).

1. The Code of Conduct applies to all registrants regardless of where they practice.

2. All registrants are required to maintain liability insurance. Check with your carrier because insurance may be specific to the jurisdiction in which you are working.
3. If you are practicing psychology in another jurisdiction, you should be registered in that jurisdiction. Other jurisdictions have different laws and you may be prosecuted for practicing psychology without a license.
4. If you need to attend court in another jurisdiction even to provide evidence related to work you completed in BC, you may be considered to be providing psychological services in that jurisdiction. Possible options are as follows: i) temporary registration in new jurisdiction, ii) full registration in new jurisdiction, iii) stipulate that you are a factual and not an expert witness.

Renewal Issues

Please review carefully the following article summarizing issues relating to registration renewal.

Areas of Practice

The Registration Committee considers clinical and counselling psychology as the two broad areas of practice which the College anticipates to be declared by most applicants/registrants. The other seven areas indicate more circumscribed areas of practice.

Upgrading your Credentials?

The Registration Committee requires that current registrants requesting that their registration be based on a higher degree than the one upon which they were originally registered to provide documentation to the satisfaction of the Registration Committee that the degree meets current criteria of the Registration Committee.

*Henry Harder, R.Psych
Chair, Registration Committee*

**ANNUAL REGISTRATION
RENEWAL DUE DATE:
January 1, 2003**

ANNUAL REGISTRATION RENEWAL	
Due Date	Each registrant of the College must pay to the College an annual renewal fee on or before January 1 of each year . This applies to all registrants regardless of placement on the Full or Limited Register.
Mailing of Renewal Notices	A mailing in November includes: <ul style="list-style-type: none"> • a renewal form • an explanatory memo from the Registrar
Late Payments	As per the <i>Health Professions Act</i> , s 21(3)(b), "The registrar must cancel the registration of a registrant in the register if the registrant has failed to pay a fee for renewal of registration or another fee within the required time." Registrants who submit their payments after January 1 will be removed from the register (see Reinstatement and Possible Disciplinary Action).
Payment Plans	The full amount is due on or before January 1. <u>There are no payment plans.</u>
Returned Cheques	Registrants whose cheques are returned by the bank for any reason will be considered to have not paid their renewal fee. In addition, an administrative fee of \$50.00 will be charged.
Reinstatement	As per the <i>Health Professions Act</i> , s 21(4), "A board may, on grounds the board considers sufficient, cause the registration of a former registrant to be restored to the register on payment to the board of (a) any fees or other sums in arrears and owing by the former registrant to the board, and (b) any reinstatement fee required by the bylaws." As per bylaw 54(1), "A former registrant whose registration was cancelled under section 21(3) of the Act may be reinstated by the board under section 21(4) of the Act if the former registrant submits a. a signed and completed application for reinstatement in Schedule H, b. all documents, fees, and information required for renewal of registration in section 53(3), and c. a reinstatement fee in an amount equal to 35% of the registrant's annual registration renewal fee. (2) The board may waive all or any part of the reinstatement fee referred to in subsection (1)(c) if the board is satisfied that imposition of the fee would cause undue financial hardship for the former registrant." Registrants who are reinstated within a six month period of being removed from the register for reasons of non-payment of fees will maintain their title (i.e., psychologist) if reinstated. Registrants who are removed from the register for longer than six months will need to make an application for registration.
Possible Disciplinary Action	Registrants who practice psychology after they have been removed from the register will be considered to have violated the Code of Conduct and may be subject to legal action for breach of the <i>Health Professions Act</i> .
Insurance	As per bylaw 61, "All registrants must maintain or be included in coverage under professional liability insurance in an amount not less than \$1,000,000 per occurrence." This applies to all registrants regardless of whether they are on the Full or Limited Register.
Register Address	As per the <i>Health Professions Act</i> 21(2), "The registrar must maintain a register and must enter in it the name and address of every person granted registration under section 20." Please note that under the <i>Health Professions Act</i> , 54(1), "If a notice or other document is required to be delivered to a person under this Act, the regulations or the bylaws, it is deemed to have been received by the person 7 days after the date on which it was mailed if it was sent by registered mail,... in the case if a document to be delivered to a registrant, to the last address for the registrant recorded in the register referred to in section 21(2)..." A legal land address is required (i.e, no post office boxes except for rural addresses in which case both a land address and post office box are required.)
Changes of Registration Categories	For registrants who intend to move from the Limited to Full Register, or vice versa, please refer to the policy posted on the College website and included in this mailout. Please note that the College needs 30 days notice for registrants applying to move from the Limited to Full Register. For registrants who wish to retire with no further involvement with the College, please inform the College in writing. As of March 1, 2002, registrants who are employed in BC cannot remain on the Limited Register as non-practicing.
Annual Certificate	As per bylaw 53(8), "a registrant must prominently display his or her current annual certificate in the premises routinely used by the registrant to practice psychology." Receipt and annual certificate(s) will be mailed to those who have completed their registration renewal.

Regulation and Advocacy – What’s the difference?

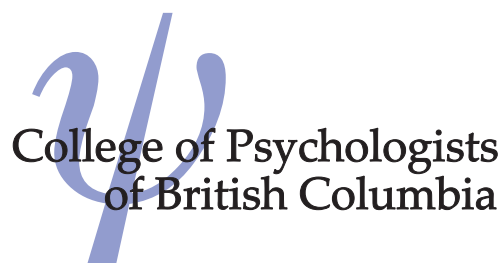
The College of Psychologists of BC and the BC Psychological Association have been completely separate entities for more than a decade. It is apparent from the nature of many phone calls and written requests from registrants that many questions still remain in terms of “who does what”. Below is a summary of the regulatory responsibilities of the College, as distinct from BCPA which is the professional/advocacy association.

1. Registration and licensing of psychologists and psychological associates
2. Register and directory listing of registrants
3. Discussions and liaison with government regarding the *Health Professions Act* and other legislation
4. Administration of the *Health Professions Act*, Bylaws and Code of Conduct
5. Patient and practitioner complaints and inquiries
6. Development of practice standards and guidelines
7. Quality assurance program
8. Freedom of Information and Protection of Privacy Act requests and appeals
9. Consultation about scope of practice for other health professions
10. Liaison with other psychology regulating bodies
11. Liaison with other professional regulating bodies

If you have other questions or concerns, particularly those concerning issues of professional advocacy, participation in the referral service, or promoting the professional interests of psychologists, please contact the BCPA.

Correction

In the Spring 2002 *Chronicle* article titled Improving Clinical Practice (and ways, we think, some complaints could be avoided), mention was made that one of the publications found to be particularly useful was [A Legal Handbook for the Helping Profession](#), published by the Law Foundation of British Columbia. In fact, anyone interested in obtaining this publication should contact: **The Sedgewick Society, c/o Dr. Max Uhlemann, Dept. of Psychological Foundations in Education, P.O. Box 3010, University of Victoria, Victoria, B.C. V8W 3N4**



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www.collegeofpsychologists.bc.ca

Insurance exclusion

The following information has been received from McFarlan Rowlands. The insurer has added the following exclusion endorsement to all policies. This will affect your insurance coverage.

Data exclusion endorsement

This excludes data (information stored electronically) along with any loss or damage caused directly or indirectly by a data problem. Some examples of common computerized systems that could be exposed to a data problem are, computers, computer networks, computerized production equipment or machinery, automated burglar or fire alarms, sprinkler or lighting systems, or computerized building access control. We strongly suggest you contact your computer vendor or manufacturer, as well as software licensers to find out how susceptible to a data problem you are and how you can protect your business against a data problem.



Notice to registrants re: telephone book

The College has been in correspondence and verbal discussion with both the Super Pages (formerly Dominion Yellow Pages) and the BC Telus White Pages with regard to the Code of Conduct requirement that registrants include their registration number in all advertisements.

Both declined to offer any discount to registrants. Both have proven inconsistent in the information they are apparently conveying to registrants, despite our communications with them.

It is a requirement that registration number be included in all advertisements, including your telephone book listings. This requirement emerged from the refusal on the part of the Super Pages to provide any screening of individuals requesting a listing under “Psychologists”.

Code of Conduct Section 10.6. describes this requirement.